

# Cruz Moshier

## Summary

- *Performance-driven and quality focused professional with demonstrated expertise in streamlining production processes, overseeing business operations, and improving standards of performance, quality, and safety.*
- *Adept at overseeing all aspects of field operations to deliver optimal performance and profitability.*
- *Well-versed in ensuring compliance with all company safety rules and regulations.*
- *History of success in leading projects and programs, ensuring successful delivery within time and budget.*
- *Skilled in establishing production schedules, reducing operating costs, and allocating resources.*
- *Proficient in organizing training programs for employees and developing teams to achieve shared vision and targets.*

## Education

### Bachelor of Science in Business Administration

International Honor Society in Business,  
Liberty University, Lynchburg, VA, 2023  
3.73 GPA | Cum Laude

## Certifications

- *Asset Management*
- *Activity Management*
- *Maintenance Production Management*
- *Operations Management*

## Areas of Expertise

- *Construction & Production Management*
- *Performance Evaluation & Optimization*
- *Workflow & Process Enhancement*
- *Strategic Planning & Execution*
- *Risk Management*
- *Quality Assurance & Control*
- *Cost Reduction & Inventory Control*
- *Team Building & Leadership*
- *Project Coordination*
- *Budgeting & Forecasting*
- *Cross-functional Collaboration*
- *NEXGENIT & MAXIMO Systems*

## Professional Experience

**United States Air Force – Joint Base Langley Eustis, VA / Joint Base Pearl Harbor Hickam, HI**  
**August 2016 – October 2023**

### Operations Manager

Ensured smooth operational workflow by overseeing installation-wide sustainment requests and improvement projects during approval, processing, and completion phases. Manage national and international operating budgets, while adhering to support agreements and legal obligations. Supervised all operations associated with establishment, activation, and management of command and control centers for installation contingency and peacetime operations. Conducted quantitative studies and implemented process improvement solutions for installation-wide complex challenges, such as cost and reimbursement, productivity, data trends, operational efficiency, and policies.

- *Established first pandemic-focused Mutual Logistics Support Agreement between the USA and an ally.*
- *Administered \$53M five-year contract for base maintenance in host nation to maintain specifications, procurement agreements, and training specifications to sustain infrastructure assets valued at \$1B.*
- *Created, maintained, and administered work order priority program for 2,100 facility managers across two installations with a total of 4,715 facilities, as well as standardized operating processes and training.*

### Program Manager

Managed functions in engineer and environmental planning fields to prepare and execute Civil Engineer programs, such as work induction boards. Established new digital programs based on empowering contractors for maintenance and construction. Led ten-person civil engineering material acquisition program. Organized and monitored international and national requirements for material implementations conducted by Civil Engineer craftsmen during warfare, emergency crises, and peacetime.

- *Supported 653 facilities with \$2.4B of infrastructure by maintaining \$59M in asset inventory operations.*
- *Installed goods for maintenance and improvement by collaborating on \$5M five-year contract for supply store.*
- *Directed 42 cargo shipments valued at \$1.9M in 17 projects and eight countries by directing Civil Engineering Logistics program.*